

My Learning Portal

Cidori uses **My Learning Portal** (MLP) – our bespoke online learning & assessment platform to manage all pre-employment candidates from registration of candidate details through to enrolment, course completion and into employment or further learning.

It holds all module workbooks and is used to track progress from both sides. MLP has significant reporting functionality potential to provide vital data points and key metrics to users and partners as we help learners into successful destinations.

The hub is flexible, intuitive and allows partners to develop new interactive learning materials for their own delivery or utilise Cidori's expertise to deliver a superior learning experience.

Cryptography:

Transparent Data Encryption included in the Azure SQL managed platform.

SAML authentication & MFA:

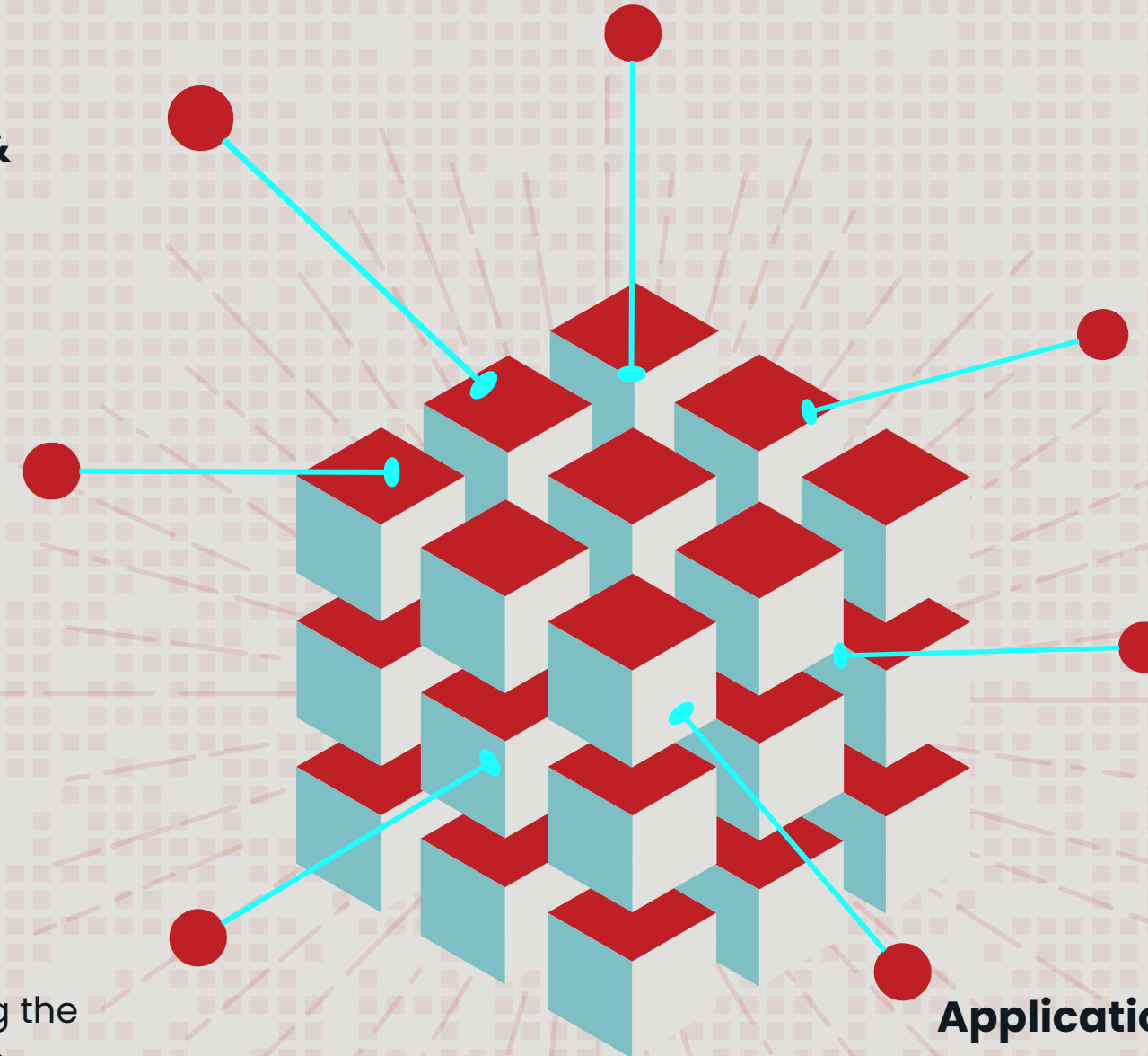
Web app is hosted on Azure Web App managed platform and uses built in Entra ID (formerly AAD) authentication. This can be configured for SAML and MFA. However, the learner's app is due to be migrated to Entra External ID for Customers (CIAM)

Database Hosting

Databases are hosted using the Azure SQL platform with geo-redundancy and automatic point-in-time backups. Currently we use General Purpose Compute Gen 5 with 4 vCores plan.

Azure Region database(s) hosting regions:

UK South and UK West



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Igniting careers,
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Data Transfer:

Data Transfer (In): Modular workbook data entry by learner/tutor
Data Transfer (Out): Export functionality to Excel or PDF

Platform connectivity:

MLP uses Azure SQL managed platform. External access to the database would not be granted, however regular exports of data can be provided in JSON format to Azure storage containers. These files can then be imported in Power BI or other reporting platforms.

Application Hosting

Web applications are hosted using the Azure App Services for web apps, Azure Function Apps for background services and Azure Message Queues for messaging between apps and functions. Custom domains and SSL certificates are configured for both admin and enrolment/workbook apps. Currently we use the Premium v3 P1V3 plan.